

ONLY WITH MENTOR® BREAST IMPLANTS

# Protection beyond compare

Now with more comprehensive coverage:  
The MENTORPromise Protection Plan



 **MENTOR**® | Promise

# Mentor is committed to your long term well-being

Before your surgery, we are here for you to answer your questions, and most importantly, we are here for you **after** your procedure as well...with a long term commitment to your well-being.



Proudly made  
in the USA



Whether you've decided to look or feel better, knowing your surgeon has selected high-quality, safe<sup>1-8</sup> implants can offer you peace of mind with your decision long after your surgery.

As the first company to offer patients a limited warranty on all our breast implants, Mentor has been the trusted choice by millions of women for over 30 years.

Our track record of quality and innovation allows us to go above and beyond industry standards with the **most comprehensive protection plan available**—the MENTORPromise. Now, you can protect the investment you've made in yourself for years to come.

The confidence we have in our implants is based on results, which empowers us to offer you an unsurpassed level of protection.

Expect unsurpassed protection  
only with MENTORPromise<sup>\*9-11</sup>

- FREE lifetime replacement
- Up to \$3500 financial assistance
- 10-year coverage for all implants
- Revision coverage

 **MENTOR**® | Promise

# The MENTORPromise Protection Plan

## OUR FIRST PROMISE

Your MENTOR® Breast Implants are **guaranteed for your lifetime**.\* All recipients of MENTOR® Breast Implants are automatically enrolled in the MENTORPromise Protection Plan. Should a confirmed rupture or deflation occur, you will receive up to two replacement breast implants of the same style at no charge.

**FREE** LIFETIME REPLACEMENT FOR RUPTURE\*



**FREE** CONTRALATERAL IMPLANT\*



### MENTORPromise Protection Plan Overview



Financial assistance coverage for rupture\*



Financial assistance coverage for capsular contracture (Baker grade III/IV), double capsule, and late seroma complications.\*



Implant coverage for capsular contracture (Baker grade III/IV), double capsule, and late seroma complications.



Type of procedure coverage



Enrollment at [www.mentorwllc.com](http://www.mentorwllc.com)

#### \*Product replacement policy

In the event of unexpected rupture (loss of shell integrity), Mentor will provide replacement of a Mentor product of any size in the same product family as the originally implanted product free of charge for the lifetime of the patient. Upon the surgeon's request, an implant from a different family may be selected (subject to a charge of the difference between product list prices).











# For MENTOR® MemoryShape® Breast Implants



For our MENTOR® MemoryShape® Breast Implants, if a rupture occurs within 10 years of surgery, you will also be eligible for up to \$3500 in financial assistance for surgical costs. Certain additional complications are also covered for 10 years with free product replacement.

## OUR SECOND PROMISE

We go beyond other breast implant manufacturers in **offering the most comprehensive financial assistance with our MENTORPromise Enhanced Protection Plan.** For qualifying patients seeking additional peace of mind, the MENTORPromise Enhanced Protection Plan can be purchased to provide 10 years of financial assistance for complications beyond what other manufacturers cover.

MENTORPromise Protection Plan†	MENTORPromise Enhanced Protection Plan‡
Up to \$3500 	Up to \$3500 
Implant only 	Up to \$3500 
Your choice of replacement implant 	Your choice of replacement implant 
Primary or revision surgery 	Primary or revision surgery 
FREE and automatic 	Purchase for \$300 within 45 days of surgery 

† Operating room and anesthesia charges to be given payment priority. In order to qualify for financial assistance, you will need to sign a release before Mentor will make payment to you on your behalf.

‡ Applies to implant surgeries conducted on or after May 1, 2017. If you had breast surgery prior to May 1, 2017, your warranty coverage is what was offered at the time of your original surgery.

# The MENTORPromise Protection Plan

## OUR FIRST PROMISE

Your MENTOR® Breast Implants are **guaranteed for your lifetime**.\* All recipients of MENTOR® Breast Implants are automatically enrolled in the MENTORPromise Protection Plan. Should a confirmed rupture or deflation occur, you will receive up to two replacement breast implants of the same style at no charge.

**FREE** LIFETIME REPLACEMENT FOR RUPTURE\*



**FREE** CONTRALATERAL IMPLANT\*



### MENTORPromise Protection Plan Overview



Financial assistance coverage for rupture\*



Financial assistance coverage for capsular contracture (Baker grade III/IV), double capsule, and late seroma complications.\*



Implant coverage for capsular contracture (Baker grade III/IV), double capsule, and late seroma complications.



Type of procedure coverage



Enrollment at [www.mentorwllc.com](http://www.mentorwllc.com)

#### \*Product replacement policy

In the event of unexpected rupture (loss of shell integrity), Mentor will provide replacement of a Mentor product of any size in the same product family as the originally implanted product free of charge for the lifetime of the patient. Upon the surgeon's request, an implant from a different family may be selected (subject to a charge of the difference between product list prices).











# For MENTOR® MemoryGel® Breast Implants



For our MENTOR® MemoryGel® Breast Implants, if a rupture occurs within 10 years of surgery, you will also be eligible for up to \$3500 in financial assistance for surgical costs. Certain additional complications are also covered for 10 years with free product replacement.

## OUR SECOND PROMISE

We go beyond other breast implant manufacturers in **offering the most comprehensive financial assistance with our MENTORPromise Enhanced Protection Plan.** For qualifying patients seeking additional peace of mind, the MENTORPromise Enhanced Protection Plan can be purchased to provide 10 years of financial assistance for complications beyond what other manufacturers cover.

MENTORPromise Protection Plan†	MENTORPromise Enhanced Protection Plan‡
Up to \$3500 	Up to \$3500 
Implant only 	Up to \$3500 
Same style implant 	Your choice of replacement implant 
Primary or revision surgery 	Primary surgery 
FREE and automatic 	Purchase for \$300 within 45 days of surgery 

† Operating room and anesthesia charges to be given payment priority. In order to qualify for financial assistance, you will need to sign a release before Mentor will make payment to you on your behalf.

‡ Applies to implant surgeries conducted on or after May 1, 2017. If you had breast surgery prior to May 1, 2017, your warranty coverage is what was offered at the time of your original surgery.

# The MENTORPromise Protection Plan

## OUR FIRST PROMISE

Your MENTOR® Breast Implants are **guaranteed for your lifetime**.\* All recipients of MENTOR® Breast Implants are automatically enrolled in the MENTORPromise Protection Plan. Should a confirmed deflation occur, you will receive up to two replacement breast implants of the same style at no charge.

**FREE** LIFETIME REPLACEMENT FOR DEFLATION\*



**FREE** CONTRALATERAL IMPLANT\*



### MENTORPromise Protection Plan Overview



Financial assistance coverage for deflation



Type of procedure coverage



Enrollment at [www.mentorwwllc.com](http://www.mentorwwllc.com)

#### \*Product replacement policy

In the event of unexpected deflation (loss of shell integrity), Mentor will provide replacement of a Mentor product of any size in the same product family as the originally implanted product free of charge for the lifetime of the patient. Upon the surgeon's request, an implant from a different family may be selected (subject to a charge of the difference between product list prices).









# For MENTOR® Saline Breast Implants



## OUR SECOND PROMISE

We go beyond other breast implant manufacturers in **offering the most comprehensive financial assistance with our MENTORPromise Enhanced Protection Plan**. For qualifying patients seeking additional peace of mind, the MENTORPromise Enhanced Protection Plan can be purchased to provide 10 years of financial assistance when you need it most.

MENTORPromise Protection Plan <sup>†</sup>	MENTORPromise Enhanced Protection Plan <sup>‡</sup>
Same style implant 	Same style implant and up to \$2400 
Primary or revision surgery 	Primary or revision surgery 
FREE and automatic 	Purchase for \$200 within 45 days of surgery 

<sup>†</sup> Operating room and anesthesia charges to be given payment priority. In order to qualify for financial assistance, you will need to sign a release before Mentor will make payment to you on your behalf.

<sup>‡</sup> Applies to implant surgeries conducted on or after May 1, 2017. If you had breast surgery prior to May 1, 2017, your warranty coverage is what was offered at the time of your original surgery.



## IMPORTANT SAFETY INFORMATION

MENTOR® MemoryGel® Breast Implants, MENTOR® MemoryShape® Breast Implants, and MENTOR® Saline-filled Breast Implants are indicated for breast augmentation in women (at least 22 years old for MemoryGel® and MemoryShape® Implants, and 18 years old for Saline Implants) or for breast reconstruction. Breast implant surgery should not be performed in women with active infection anywhere in their body, with existing cancer or pre-cancer of their breast who have not received adequate treatment for those conditions, or who are currently pregnant or nursing.

Breast implants are not lifetime devices and breast implantation may not be a one-time surgery. The most common complications for breast augmentation and reconstruction with MemoryGel® Implants include any reoperation, capsular contracture, and implant removal with or without replacement. The most common complications with MENTOR® MemoryShape® Breast Implants for breast augmentation include reoperation for any reason, implant removal with or without replacement, and ptosis. The most common complications with MENTOR® MemoryShape® Breast Implants for breast reconstruction include reoperation for any reason, implant removal with or without replacement, and capsular contracture. A lower risk of complication is rupture. The health consequences of a ruptured silicone gel breast implant have not been fully established. MRI screenings are recommended three years after initial implant surgery and then every two years after to detect silent rupture.

The most common complications with MENTOR® Saline-filled Implants include reoperation, implant removal, capsular contracture, breast pain, and implant deflation.

For MemoryGel® Implants, patients should receive a copy of *Important Information for Augmentation Patients about MENTOR® MemoryGel® Breast Implants* or *Important Information for Reconstruction Patients about MENTOR® MemoryGel® Breast Implants*. For MemoryShape® Implants, patients should receive a copy of *Patient Educational*

*Brochure – Breast Augmentation with MENTOR® MemoryShape® Breast Implants or Patient Educational Brochure – Breast Reconstruction with MENTOR® MemoryShape® Breast Implants, and a copy of Quick Facts about Breast Augmentation & Reconstruction with MENTOR® MemoryShape® Breast Implants. For MENTOR® Saline-filled Implants, patients should receive a copy of Saline-Filled Breast Implants: Making an Informed Decision. Your patient needs to read and understand the information regarding the risks and benefits of breast implants, with an opportunity to consult with you prior to deciding on surgery.*

The MENTOR® CONTOUR PROFILE® Tissue Expanders can be utilized for breast reconstruction after mastectomy, correction of an underdeveloped breast, scar revision and tissue defect procedures. The expander is intended for temporary subcutaneous or submuscular implantation and is not intended for use beyond six months. Do not use the CONTOUR PROFILE® Expander in patients where an MRI may be needed. The device could be moved by the MRI causing pain or displacement, potentially resulting in a revision surgery. The incidence of extrusion of the expander has been shown to increase when the expander has been placed in injured areas.

For detailed indications, contraindications, warnings, and precautions associated with the use of all MENTOR® implantable devices, which include MENTOR® Saline-filled Breast Implants, MemoryGel® Implants, MemoryShape® Implants, and CONTOUR PROFILE® Expanders, please refer to the Product Insert Data Sheet provided with each product or visit [www.mentorwllc.com](http://www.mentorwllc.com).

This is a summary of coverage. It is an overview only and not a complete statement of the program. You may obtain a copy of the complete MENTORPromise Protection Plan by going to [www.mentorwllc.com](http://www.mentorwllc.com). Mentor reserves the right to cancel, change, or modify the terms of coverage. Any such cancellation, change, or modification will not affect the currently stated terms of the MENTORPromise Protection Plan coverage for those already enrolled.

THIS IS A LIMITED WARRANTY ONLY AND IS SUBJECT TO THE TERMS AND CONDITIONS SET FORTH IN THIS DOCUMENT AND EXPLAINED IN GREATER DETAIL IN THE APPLICABLE MENTOR LIMITED WARRANTY. ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS ARE EXCLUDED. THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY AVAILABLE. MENTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS, DAMAGE OR EXPENSE ARISING DIRECTLY OR INDIRECTLY FROM THE USE OF THESE PRODUCTS. MENTOR NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER OR ADDITIONAL LIABILITY OR RESPONSIBILITY IN CONNECTION WITH THESE PRODUCTS. THE TERMS IN EFFECT WHEN ORIGINAL IMPLANTATION OCCURS WILL APPLY AT THE TIME OF CLAIM.

FOR PEACE OF MIND THAT GOES BEYOND

# MENTORPromise Protection Plan

| Unsurpassed offerings ONLY with MENTORPromise

- **FREE** lifetime replacement
- **Up to \$3500** financial assistance
- **10-year coverage** for all implants
- **Revision coverage**

Talk to your doctor to learn more about the most comprehensive protection plan available—MENTORPromise.

For full terms and conditions of the applicable protection plan, or if you're ready to enroll, please visit [www.mentorwwllc.com](http://www.mentorwwllc.com) within 45 days of your surgery.

#### REFERENCES

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2. MemoryGel® Post Approval Study Seventh Annual Report, November 5, 2013.
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4. Mentor Worldwide, LLC. MemoryShape® Post-Approval Cohort Study (formerly Contour Profile Gel Core Study) Final Clinical Study Report. 02 June 2015
5. Mentor Becker Expander/Breast Implant Clinical Trial 2013 Annual Report.
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7. CPG Styles Study: A Study of the Safety of the Contour Profile Gel Breast Implants in Subjects who are Undergoing Primary Breast Augmentation, Primary Breast Reconstruction, or Revision. 2015
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